



inConfidence

June feature – The Generations at Work

It's likely you work side by side with people who are many years older or younger than you. Their work and communication styles, experiences, and expectations may be very different from yours. But that doesn't mean you can't form a collaborative team!

If you could use some tips to help you work more effectively with colleagues of many generations, **inConfidence** can help. Call us any time, 24/7, to speak with an experienced consultant for support, resources, and ideas to turn age diversity into a plus in your work life.

You can also log in any time to www.myinconfidence.ca to access helpful online resources:

- A **NEW** podcast, **Becoming a Better Listener**, featuring Mark Goulston, the author of *Just Listen*, for techniques on how to listen so others feel understood and bridge communication gaps.
- Articles: [Workplace Etiquette Across the Generations](#); [Age Differences, Work Differences: Understanding Older and Younger Co-workers](#); [Learning and Teaching Across the Generations at Work](#); [Workplace Fun: Bridging the Generation Gaps](#)

Remember: Age is just a number. Get to know co-workers of all ages and from various backgrounds, and find out what drives them. You'll gain fresh perspectives and learn to work together to achieve team goals.

Call inConfidence toll-free, any time: 1-877-418-2181

TTY: 1-877-371-9978

You can also visit www.myinconfidence.ca
(username: NLMA; password: inconfidence).

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