As a consultant, you are invited to participate in the Newfoundland and Labrador BASE™ (Building Access to Specialists through eConsultation) eConsult demonstration project. eConsult is a secure, web-based tool that allows participating consultants to receive non-urgent, patient-specific questions from family physicians. Relevant diagnostic testing, images, photos, letters or any other documentation to help inform the consult process may be included. The request is processed and assigned to an appropriate consultant, who is then notified by email and asked to respond within seven days.

**WHY PARTICIPATE?**

- **Enable rapid access**
  
  Patients can benefit from consultant advice without being added to a waitlist or having to incur the burden of travelling to receive consultant care.

- **Maximize the initial visit**
  
  If a face-to-face referral is still required, any diagnostic tests, courses for treatment, etc., may be requested and completed before the appointment, leading to a more effective visit.

- **Avoid unnecessary referrals**
  
  Patients and family physicians can get the answers they need quickly. This may reduce the number of unnecessary referrals or determine whether the patient should see a different type of consultant.

- **Improve continuity of care**
  
  eConsult provides an opportunity for consultants to transition the care of patients back to primary care providers with an enhanced confidence in the transition process.

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**NL BASE**

**eConsult**

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**Private & Secure**

**Mobile Compatible**

**Quick Response**
The Canadian Medical Protective Association (CMPA) has assessed the eConsult flow of care and determined that it provides an opportunity to improve efficiency, enhance patient care, expand access to consultants and provides a clear audit trail linking the consultant advice to the primary care provider, which is subsequently documented in the patient’s record. When using the eConsult service, the primary care provider remains the Most Responsible Physician for the patient. It does not transfer the responsibility of care to the consultant as is the case with a normal referral.

PARTICIPATING SPECIALTIES

As of May 2019, the following specialties are available through eConsult:

- Addictions Medicine
- Cannabinoid Medicine
- Cardiology
- Child/Adolescent Psychiatry
- Chronic Pain
- Clinical Pharmacy
- Dermatology
- Endocrinology & Metabolism
- Gastroenterology
- Geriatrics
- Hematology
- Hepatology
- HIV Provincial Program
- Infectious Diseases
- Internal Medicine
- Neurology
- Obstetrics/Gynecology
- Opioid Dependency
- Orthopedics
- Palliative Care
- Pediatrics
- Psychiatry
- Respiratory
- Rheumatology
- Sports Medicine
- Surgery
- Urology
- Wound Care

A current listing is available at www.nlma.nl.ca/Physicians/eConsult.

ACCESS eCONSULT

To register as a consultant or to receive more information, please contact:
Jean Cook, CSF Project Coordinator, NLMA
Tel. (709) 722-3344
Toll-free: (800) 563-2003 ext. 300
Email: econsult@nlma.nl.ca Website: www.nlma.nl.ca

CMPA ASSESSMENT OF eCONSULT

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