

AFTER-HOURS CLINIC



Frequently Asked Questions

Q. Is this a walk-in clinic?

*A. No. The After-hours Clinic is **not** a walk-in clinic. It is by appointment only.*

Q. When should I make an appointment at the After-hours Clinic?

*A. The After-hours Clinic is for patients who need **immediate care** for **non-emergency** illness and injury. So, if you are ill when your doctor's clinic is closed, but you do not need to go to the emergency room at the hospital, you can call the After-hours Clinic to make an appointment. Appointments must be made "day of."*

Q. How do I make an appointment at the After-hours Clinic?

*A. Have your MCP card **in hand** and call **(709) 752-6646**. Phone lines open at 5:00 p.m. on weekdays and 8:30 a.m. on weekends and holidays. **Patients must have a valid MCP card for both booking and registration.***

Q. Can I use this clinic if I don't have a family doctor?

A. Currently the After-hours Clinic is available only to patients of participating family doctors.

Q. If my family doctor isn't working that day, can I still make an appointment?

A. Yes! Any of the After-hours Clinic doctors will see any patient of participating family doctors.

Q. If I am unable to get an appointment with my family doctor that day, can I call the After-hours Clinic for an appointment?

A. Yes! If your family doctor participates in the After-hours Clinic and you are unable to get an appointment with them that day, you can call the After-hours Clinic to schedule an appointment.

Q. What happens if I get a test (blood work, x-ray, etc.) ordered from the After-hours Clinic doctor? Where do I get my results?

A. Your family doctor will have the results so you will make an appointment with them, not the After-hours Clinic.